



Member Services Contact Center

Families and Children (F&C), MinnesotaCare, Minnesota Senior Care Plus (MSC+), Special Needs BasicCare (SNBC)

1-866-431-0801

Monday – Friday, 8 a.m. – 8 p.m.

The call is free.

Prime Health Complete (PHC)

1-877-600-4913

April 1 – September 30: Monday – Friday, 8 a.m. – 8 p.m.

October 1 – March 31: 7 days a week, 8 a.m. – 8 p.m.

The call is free.

Member Transportation Line

1-888-814-6643

The call is free.

TTY

1-800-627-3529 or 711

The call is free.

Address

PrimeWest Health

3905 Dakota St

Alexandria, MN 56308

Phone

1-320-763-4135

Toll Free

1-888-588-4420

Fax

1-320-762-8750

1-320-335-5223

General Contacts:

Member Services:

Transportation:

Interpreter:

Maternal Health:

Behavioral Health:

Dental:

Nurse Line:

Quitting Tobacco:

Minnesota Health Plan Contacts

Standard benefits for PMAP/Minnesota Care Members: All health plans offer breast pumps, family planning counseling via the clinic, location consultation, postpartum visits/education. Prenatal and childbirth classes, and public health/ home visits.



General Contacts:

Member Services: 1-800-711-9862, M-F 8am-5pm

Transportation: 1-866-340-8648, TTY 711 M-F 8am-5pm

Interpreter: 1-888-740-6013

Maternal Health: 1-800-711-9862, TTY 711

Behavioral Health: 1-800-711-9862, TTY 711, Crisis: 1-844-410-0475 24/7

Dental: Minnesota Select Dental 1-800-774-9049 M-F 8am-5pm

Nurse Line 1-888-275-3974, TTY 711

Quitting Tobacco- 1-855-552-2583, TTY 711, M-Th 8:30am-5:30pm, F 8am-6pm